



Brand Strategy Case Study

Rebranding the Pomodoro™ restaurant chain

### Challenge

Pomodoro, a west coast chain of Italian restaurants, needed to revitalize their brand.

Owners Adriano and Edmundo are award-winning Italian chefs, but the restaurant's success perpetuated a negative reputation that any chain as big as theirs must be low quality.

This was a key driver in their rebranding.

#### Solution

At the time, Beyond the Arc brand strategy expert, Matthew Cross, was VP of Marketing for Pomodoro. He convinced their board of directors to "reframe who we are" - and from that, everything would change.

Personality traits to guide dining room staff and marketing agencies

Stylish	We can be retro, modern, and timeless. Let's lead with the unexpected.
Approachable	We laugh, we're easy to be around, nothing is difficult.
European	Italian is obvious. We're more worldly.
Urban	True to our city roots and providing the suburbs something they aspire to.

### Solution

Deliverables to drive the new brand

## Brand education booklet

Fit in the pocket of an apron



#### New look

Complete redesign of interiors, uniforms, menus and website



# Looking to refresh, strengthen, or grow your brand? Let's talk!

Office 877.676.3743

Web <u>beyondthearc.com</u>

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